2021 Plant Trolley Recall: Instructions and advice

Further to the recall notice issued on 14 September 2021 (see attached), all NZPPI Plant Trolley users are asked to use the following process to isolate and inspect 2021 plant trolley bases to identify and action faulty locknuts.

The recall is intended to identify and recall a number of trolley bases manufactured in 2021 that are defective and potentially unsafe to use. Note that the majority of 2021 trolley bases have been manufactured correctly and are safe to use. If in doubt, isolate and contact NZPPI.

Step 1:	Identify the 2021 trolley bases.	The year of manufacture is stamped into the trolley base as PPI 21. Note that only NZPPI plant trolley bases that have been manufactured in 2021 (stamped PPI 21) are included in this recall.
Step 2:	Access the castors	Dismantle the trolley by removing the shelves and poles, then tip the trolley base over to inspect the 4 castors.
Step 3:	Inspect the locknuts	Check each of the 4 locknuts that secure each the wheel castor to the trolley base – 16 locknuts in total.

Correctly installed locknuts are tightened firmly. A section of thread will be visible above the lock-nut, and the nut will be firmly seated against the base frame.

Incorrectly installed locknuts have not been tightened. The thread is visible below the locknut, or the nut is missing.



If the locknuts are correctly installed the trolley base is safe to use and you may use it as normal.



If the locknuts are not installed correctly, clearly mark and isolate the trolley base to ensure that it cannot be used.

<u>Contact NZPPI</u> to arrange for the trolley base(s) to be picked up and returned to an approved mainteance provider.



Do not attempt to tighten the locknuts. This task requires specialist equipment and must be undertaken by an approved trolley maintenance provider.

Contact: office@nzppi.co.nz

Phone: 04 918 3511